



# **NSAN Courses & Services** for the Nuclear Industry

**Achieve more together** - unlocking nuclear potential



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## About NSAN

### Achieve more together - unlocking nuclear potential

We are led by nuclear sector employers, from both civil and defence, to provide valuable, cost-effective and practical support to organisations large and small.

We can help you apply the right solutions to improve your capability through industry-designed:

- Training needs analysis
- Training & eLearning
- Competence & learning management
- Apprenticeships
- Recruitment tools

Plus:

- Networking & collaborative projects
- Industry insight & learning from experience
- Annual UK Nuclear Skills Awards

This catalogue details a number of products and services delivered by NSAN. Members receive large discounts of up to 50% on the majority of products, with some, like Skills Assured, being available free of charge as part of NSAN membership.

If you would like further information on any of the products or services in the brochure, or you would like more information on how NSAN can support your organisation, contact us:

e | [enquiries@nsan.co.uk](mailto:enquiries@nsan.co.uk)

**“NSAN are my ‘go to’ every time I have a question relating to nuclear skills. Their wide network allows me to tap into best practice, share knowledge and create opportunities that you just cannot do alone”**

Paula Quinn,  
Head of Talent Development &  
Employee Communications, Nuvia UK



# Skills Assured

A Skills and Competence Management System, supporting you to meet the capability and capacity demands within your organisation.



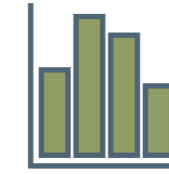
## Benefits



Supports organisations to demonstrate their employees are SQEP.



Instantaneous competence and capability results, updated and verified in real time.



Dashboard style reporting.



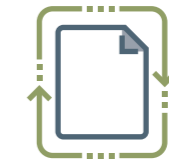
Enables companies in a joint venture to use a common system to support projects.



Access to an industry developed competency framework.



Flexible framework builder, supporting various levels and descriptors.



Ease of movement of individuals, flexible options for assessment, supports multiple teams.



Facilitates effective working between companies, providing a common language of competence.

## Skills Assured

An NSAN Initiative

### What is Skills Assured?

Skills Assured is a secure online system that holds the industry-agreed Competence Framework, providing an innovative tool for the sector to assess, verify and record the competence, training and qualifications for employees.

Providing a standardised approach to skills assessment, development and recognition, Skills Assured also allows the flexibility to incorporate organisation specific competence frameworks, grading levels and job role training requirements.

Competence and capability can be recorded, verified, and updated with an overview of the information showing on the dashboard.

Organisations and individuals can showcase their skills and competence and the system provides a common platform to support projects for those working as part of a joint venture.

### Who is it aimed at?

Skills Assured is available for use by all member organisations, and can be purchased for use by non-member organisations. Organisations can manage and access the records of their employees and individuals can access their own Skills Passport to record their competence via assessment and upload evidence in support of their competence, training and qualifications.

### Key Features

- A secure online flexible tool to manage skills and capability and identify gaps and opportunities.
- A flexible framework builder enabling the customisation of the industry agreed competence framework, the introduction of company specific frameworks and grading and level descriptors.
- Instantaneous capability and competence results, updated and verified in real time.
- Dynamic reporting dashboards exported to Excel.
- A Showcase of organisational and individual talent.

### Providing Evidence

Each individual is able to create a showcase of their training, talent and qualifications by adding evidence to a 'Stuff' folder. The evidence provided is supported by social media platforms such as; YouTube, Vimeo, Flickr, and many more.



**“Colleagues are fully engaged with the system, completing their assessments and Line Manager have identified potential training gaps from completed competency assessments within Skills Assured.”**

Alex Bowness  
Rolls-Royce SMR



# NSAN eLearning

An online platform, developed to provide hassle-free 24/7 access to high quality training and learning resources for the nuclear industry.



The eLearning Network hosts courses developed by NSAN, as well as those developed by our member employers and the Nuclear Training Network to enable the sharing of best practice.

Unlock access to specialised nuclear industry training at your convenience with NSAN's eLearning platform. Whether you're looking to advance your skills or deepen your industry knowledge, we have the courses to support your professional growth.

## Register

Signing up is free and simple. Already have an NSAN account? You can log in with the same credentials—no need to create a new account.

## Courses

Some of the courses available on the eLearning Network include:

- Award for Nuclear Industry Awareness
- Introduction to Site Licence and Licence Conditions
- Nuclear Site Licence Compliance for Site Licensee Employees
- Nuclear Site Licence Compliance for Supply Chain Employees
- Triple Bar Existing Sites
- Radioactive Waste Management Courses

Further details on all these courses can be found within this brochure.

## Special Member Discounts

If you are part of a member company, you receive a 50% discount on our eLearning courses.

**Important:** *To validate your employment with a member company, please register if possible using your company email address.*

## Need Bulk Courses or Purchasing for a Colleague?

If you're buying courses for multiple employees or on behalf of someone else, simply contact us. We'll provide a voucher code for easy access.

**Ready to begin your journey?** Register today and take your nuclear industry skills to the next level!





# Induction & Onboarding

Growing Awareness in Nuclear (GAIN) is a fully facilitated, cost-effective way to ensure individuals joining your business obtain a comprehensive awareness of the nuclear industry.



**“The GAIN programme, featuring the ANIA qualification, is enormously relevant and beneficial for apprentices at Sellafield. Our nuclear operatives have reported that they can see clearly why the eLearning modules are relevant to them, how interesting the content is, and how the nuclear industry awareness learning applies to their job roles.”**

Marc Skillen,  
Sellafield Ltd.

## What is GAIN?

GAIN has been carefully designed to help you maximise the value of your annual investment in new recruits and can be implemented from the very start of their career journey. It is available in both online and face-to-face delivery options.

GAIN supports early careers, apprentices and graduates and those transitioning from other industries and sectors.

Building on the Award for Nuclear Industry Awareness (Level 2) qualification, GAIN has been designed to prepare new entrants for working in the nuclear industry.

GAIN is suitable for all job roles and levels. Three units combine to provide a whole sector viewpoint, including nuclear new build, operations, decommissioning and the fuel cycle. It delivers a comprehensive level of awareness in, and confirms understanding of, nuclear history, nuclear science, and the application of nuclear energy and waste disposal.

GAIN has been developed to support the rising demand for distance learning and the rapid increase in remote working across the sector. High quality online learning is a proven way of supporting induction and upskilling programmes, whilst at the same time saving time and money compared with more traditional alternatives requiring travel and time away from work and home.



## Delivery Options



**GAIN Solo** - individuals progress independently and at their own pace through the ANIA eLearning course.



**GAIN Interact** - for multiple learners in the same period: ANIA eLearning plus additional online tutored sessions and quizzes to help embed the learning and enable interaction through group work in virtual breakout rooms.



**GAIN Live** - live interactive teaching sessions, covering the whole of the ANIA syllabus, delivered by NSAN and a professional tutor with extensive industry experience.

## Course Duration

Flexible delivery options to suit your new recruits' availability, for example from individual eLearning at anytime, through to fully tutored learning, i.e., over three consecutive days or shorter, half-day sessions.

## Optional Extras

Customise your GAIN programme - let us draw from the extensive knowledge within the NSAN training and subject matter expert network to create a fully bespoke programme for you.

You can choose to add interactive sessions on any topic of interest to your business.

Whilst not mandatory, inclusion of the ANIA Level 2 exam is very popular as it serves to demonstrate that individuals have understood the nuclear industry awareness topics and can apply their learning.



## Award for Nuclear Industry Awareness (ANIA)

The Award for Nuclear Industry Awareness has been designed with industry involvement to provide people who are embarking on a career in the nuclear sector with a foundation level of understanding of the industry and its specific requirements.

## Course Outline

Unit 1 History and development of the nuclear industry	Unit 2 Fundamentals of nuclear science	Unit 3 Application of nuclear energy and waste disposal
<p>The aim of this unit is to provide an awareness of the history and development of the nuclear industry, security within nuclear sites, the UK nuclear stakeholders and behavioural expectations of employees.</p> <p><b>This includes:</b></p> <ul style="list-style-type: none"> <li>An outline of the history of the nuclear industry, looking at the military origins and the evolution of the civil nuclear programme within the UK energy mix.</li> <li>The primary purpose and operational phase of a range of UK nuclear sites and an international context.</li> <li>The role of the UK inspectorates, including relevant acts and the powers of inspectors, Site Licence Conditions and the nuclear Site Licence.</li> <li>Security requirements and procedures with an overview of legislation.</li> <li>Behavioural and attitude expectations.</li> <li>General safety principles.</li> <li>The evolution of the public perception of the nuclear industry.</li> <li>Development of reactors in the nuclear industry.</li> </ul>	<p>The aim of this unit is to provide a foundation in the scientific concepts and principles associated with atomic structure, radioactivity, ionising radiation, the detection of ionising radiation and its hazards.</p> <p><b>This includes:</b></p> <ul style="list-style-type: none"> <li>The fundamentals of atomic structure and the properties of the constituent particles.</li> <li>Definitions of chemical terms such as atomic mass, atomic number and isotopes.</li> <li>The types of radiation source and their properties. Understanding key nuclear terms, ionisation and the interaction of radiation with matter.</li> <li>The methods of reducing and controlling radiation dose, specifically time, distance and shielding.</li> <li>The principles of monitoring instruments used to detect radiation including fixed, portable and personal devices.</li> <li>Control of contamination, the administrative and engineering controls used to control contamination and the use of PPE and contamination monitoring.</li> <li>The principles of nuclear fission, fusion and chain reactions.</li> </ul>	<p>The aim of this unit is to provide an understanding of the application of nuclear energy. It also covers the management of the waste generated and emergency procedures.</p> <p><b>This includes:</b></p> <ul style="list-style-type: none"> <li>The processes involved in obtaining and refining reactor fuel for reactors.</li> <li>The management of the waste generated by both nuclear power stations and the nuclear industry.</li> <li>The construction and operation of a range of nuclear power stations and the hazards involved with operating a reactor.</li> <li>The concept of criticality and techniques to avoid it.</li> <li>Nuclear reactor and site emergency procedures.</li> <li>Where radioactive waste arises from, the possible hazards to the public and the environment and the different categories of waste, its treatment and disposal.</li> <li>The production and use of radioisotopes within the industry and the commercial and military uses of radiation.</li> <li>Emergency procedures. The potential emergency situations which can occur on a nuclear site, the main types of indicators used to alert individuals on site and what actions should be taken by the individual.</li> <li>The role of Environment Agencies.</li> </ul>



# Apprenticeship Support

NSAN offers support to companies in planning, employing and developing apprentices. Growing skills for the future.



**"We really value the personal relationship we have with NSAN. We know if we have a question, you will respond straight away, you are not a faceless organisations."**

## Apprentice Support

NSAN can provide assistance on levy maximisation to include support with recruitment of apprentices via our network of providers and the NSAN Jobs Site.

We also provide:

- Mapping of job roles to relevant apprenticeship standards.
- Signposting to the NSAN provider network.
- Helping to build viable cohorts of apprentices.

NSAN will help you to undertake a training needs analysis and a skills scan of existing employees to identify where the levy can be used to upskill or retrain existing employees to create a more mobile, highly skilled and flexible workforce.

## End Point Assessment

NSAN is a registered End Point Assessment Organisation (EPAO) for nuclear apprenticeship standards. NSAN offers a nuclear specific and focussed assessment approach that is fully aligned to regulatory and industry needs. NSAN are an Oqual recognised Awarding Organisation.

NSAN works with a range of Professional Institutes, Awarding Organisations and external industry expertise to provide validity to the methods of assessment used for EPA.

NSAN is committed to delivering an effective EPA service to the nuclear industry for the following standards:

- Nuclear Health Physics Monitor (NHPM)
- Nuclear Operative
- Nuclear Technician
- Maintenance and Operations Engineering Technician (MOET)
- Projects Controls Technician
- Project Controls Professional



For more information e-mail us:  
e | [NuclearEPAO@nsan.co.uk](mailto:NuclearEPAO@nsan.co.uk)

# INsight to Nuclear

An accelerated knowledge exchange programme for busy professionals.



## Are you looking at the business opportunities on offer in nuclear?

INsight to Nuclear is a comprehensive training programme designed to equip your company with the knowledge and skills necessary to plan for success in the UK Nuclear industry.

Our expert-led training sessions provide invaluable insights into the industry's regulations, standards, and processes involved in bidding for contracts in this highly regulated industry. The knowledge gained will enable you to make a decision if nuclear is the right fit for your company, and plan your business growth.

Develop your knowledge through a combination of interactive digital, and face-to-face training sessions using real-life case studies, you will be guided through the complexities of the industry.

## Topics include

- Understanding the UK nuclear industry landscape.
- Navigating regulatory requirements and compliance standards.
- Understanding the procurement process
- Security and safety expectations.
- The expectations of the nuclear supply chain.

Planned self-study and self-assessment exercises will ensure you not only understand the theory, but also have the skills and knowledge needed to apply it in your day-to-day operations.

Supporting your company's move into nuclear, every step of the way.

INsight to Nuclear will help you to decide if a move into the nuclear industry will benefit your company. This is an excellent programme for those who want to position their business for long-term success.



# The Triple Bar Suite

Short courses which utilise training delivery with practical, nuclear-specific, exercises and case studies.



**“One of the best courses I have been on for a very long time. The Triple Bar Nuclear Manufacturing course should be mandatory for senior management of any company looking for Fit for Nuclear (F4N) status.”**

F4N Advisor for Nuclear AMRC

## Triple Bar Nuclear Manufacturing

This course provides manufacturers with a basic introduction to nuclear industry expectations in terms of knowledge, quality and behaviours. It gives individuals working in the manufacturing sector a sound understanding of what differentiates nuclear from other industries.

### Who should do this course?

Anyone working at any level in the manufacturing supply chain, particularly those involved in product design, manufacture, inspection and testing, sales, procurement and project management. It is ideal for new entrants to the sector, as well as long-standing employees who have had little or no prior nuclear awareness training.

**Delivery:** Classroom (open or in-house available) or Online.

**Duration:** Two-day course.

*There is also a shorter version of this course available aimed more at shop floor/shift workers that need to work to nuclear safety culture principles. Speak with a member of the team if this would be more suitable to your business.*

## Triple Bar Nuclear Leadership

This course looks at what is different about supplying to the nuclear sector and is applicable whether for new build, supporting existing facilities or decommissioning activities.

### Who should do this course?

- Middle managers
- Supervisors or team-leaders seeking to move to the next level of management
- Graduates and/or completed apprentices, as part of their career development programmes

**Delivery:** Classroom (open or in-house available) or Online.

**Duration:** Two-day course including one-day of pre & post course self-study and a one-day tutored classroom course.

## Triple Bar Nuclear Existing Sites

The TBES provides an introduction to the requirements for compliance, nuclear awareness and industry behaviours for safe and secure working in the nuclear industry.

The TBES plays a fundamental part in making everyone in the nuclear industry aware of the impact their actions have and role they have to help ensure we have, maintain and grow a UK nuclear industry for safe and continued operations.

### Who should do this course?

This course is ideal for anyone starting or transitioning into working on an existing nuclear site.

**Delivery:** eLearning.

**Duration:** Two hours approx.

## Triple Bar Nuclear Security

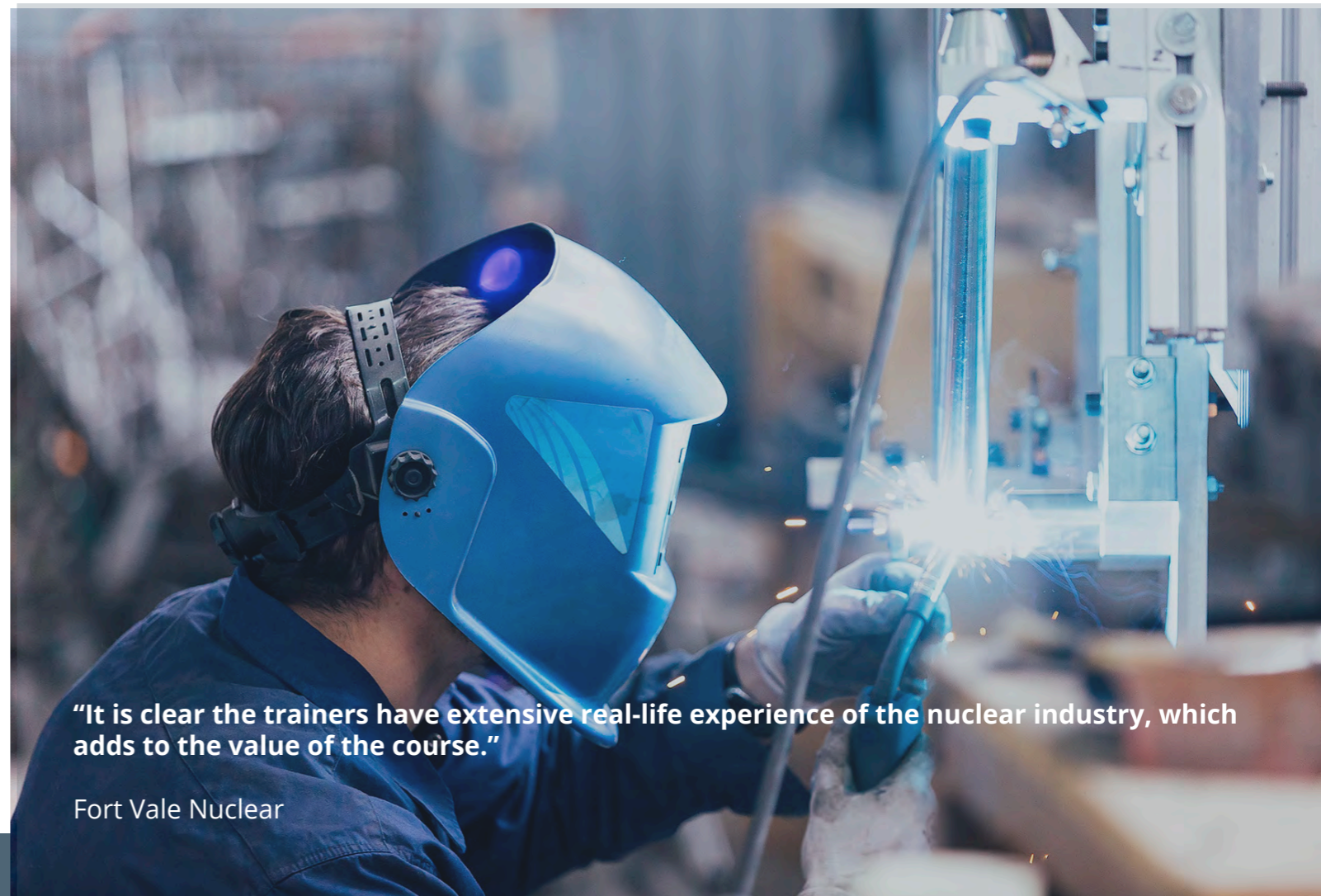
The Triple Bar Nuclear Security (TBNS) is a ‘three bar’ training course delivered online via live online delivery. The Triple Bar Nuclear Security (TBNS) course is designed to provide a fundamental level of nuclear security knowledge to a broad, global audience.

### Who should do this course?

The course is aimed at organisations, or individuals who are new to working in the civil nuclear industry in the United Kingdom, and/or those who wish to improve their knowledge of fundamental security standards which they will be expected to understand and follow.

**Delivery:** Classroom or online.

**Duration:** Three hours approx.



**“It is clear the trainers have extensive real-life experience of the nuclear industry, which adds to the value of the course.”**

Fort Vale Nuclear



# Nuclear Site Licence Conditions

These courses provide an understanding of what a Site Licence is, what types of nuclear sites are licensed and why the Site Licence process is required.



## Introduction to the Nuclear Site Licence and Licence Conditions

### Who should do this course?

Employees working directly for a Site Licence Company (SLC), who have already completed the introduction course.

### Learning Outcomes:

- Appreciate how the Office for Nuclear Regulation (ONR) regulates nuclear site licensees.
- Demonstrate awareness of the primary responsibilities against key relevant licence conditions.
- Recognise the need for compliance and understand how this is achieved through compliance with 'adequate arrangements'.
- Demonstrate an awareness of how non-compliance can lead to serious consequences.

## Nuclear Site Licence Compliance for Supply Chain Employees

### Who should do this course?

Employees working in the Supply Chain, who have already completed the introduction course.

### Learning Outcomes:

- Demonstrate awareness of the primary responsibilities of a supply chain employee when working for a site licence company.
- Identify responsibilities against relevant key licence conditions.
- Recognise the need for compliance and understand how this is achieved through compliance with 'adequate arrangements'.
- Demonstrate an awareness of how non-compliance can lead to serious consequences.

## Introduction to the Nuclear Site Licence and Licence Conditions

### Who should do this course?

Individuals who work in or are planning to work in the nuclear industry, either directly for a Nuclear Installation (the Licensee) or a Supply Chain Company.

### Learning Outcomes:

- Demonstrate awareness of what a nuclear site licence is and why we have them.
- Recognise what licence conditions are.
- Demonstrate an awareness of what 'adequate arrangements' means.
- Demonstrate an awareness of key legislation that applies to nuclear sites in the UK.

# Human Performance

Short courses which utilise classroom training with practical, nuclear-specific, exercises and case studies.



## Human Performance Fundamentals for Employees & Leaders

These two one-day programmes have been designed and proven by arguably the most safety-critical sector of all – nuclear. However, their learning outcomes are just as relevant to teams and individuals in other high integrity, highly regulated industries as they will learn from the nuclear sector's experience and be able to apply this knowledge in their own workplaces.

This programme fully meets the requirements set out in the internationally recognised Human Performance Fundamentals Training Standard. This standard has been developed by leading employers from the UK, US and European nuclear sectors, and provides a solid benchmark and consistent approach to all Human Performance training.

The training is highly participative and uses a mix of games and practical exercises, videos and tutor facilitation. A simple assessment process is used on the day to check understanding, and successful completion leads to the NSAN certificate in Human Performance Fundamentals.

### Who should do these courses?

HuP Fundamentals for Employees - all employees or contract workers who either apply hands-on skills directly in the work environment, or who act as knowledge workers in support of the work environment.

**Delivery:** Classroom (open or in-house available).

**Duration:** Both one-day courses.



# Nuclear Manufacturing Quality, Codes & Standards

Short courses which utilise classroom training with practical, nuclear-specific, exercises and case studies.



## RCC-M Fundamentals for Nuclear Manufacturing

RCC-M is the French standard for the design and construction of pressurised equipment relating to the nuclear island of pressurised water reactor power plants. This course delivers a fast-paced overview of the full RCC-M standard and covers essential knowledge as a first base to more in depth training and practical use of the code.

### Who should do this course?

Engineers, quality managers and/or other key personnel from companies who are currently supplying, or seeking to supply to, the nuclear new build sector.

**Delivery:** Classroom (open or in-house available)

**Duration:** Two-day course.

*Other manufacturing provision including courses and masterclasses have been developed and are available on request.*

## RCC-E Technical Awareness Manufacturing

RCC-E is the French standard for the design and construction of electrical equipment for nuclear islands, the failure of which can have consequences on the security of the persons or the nuclear safety of the power plant. This course delivers a fast-paced overview of the full RCC-E standard and covers essential knowledge as a first base to more in depth training and practical use of the code.

### Who should do this course?

Engineers, quality managers and/or other key personnel from companies that are currently supplying, or seeking to supply, the nuclear new build sector.

**Delivery:** Classroom (open or in-house available)

**Duration:** One-day course.

## ASME for Nuclear Indoctrination

This workshop will introduce the ASME III (American Society of Mechanical Engineers) nuclear design and construction code and explain how the code will be applied in the UK. Delegates will get an overview of the code and learn how to navigate and apply the code to practical examples.

### Who should do this course?

Engineers, quality managers and/or other key personnel from companies who are currently supplying, or seeking to supply to, the nuclear new build sector.

**Delivery:** Classroom (open or in-house available)

**Duration:** One-day course



**“The RCC-M course was a good course, which de-mystified the RCC-M code for me, and put it into context relevant to the nuclear related codes and standards we already work with.”**

NIS Ltd



# NSAN Consultancy

At NSAN we provide an exemplary consultancy service at a competitive price. Our offer rivals that of larger, multi-sector consulting organisations, in terms of our breadth and depth of knowledge and experience in the nuclear industry and professional business expertise.

## NSAN Consultancy Service

The NSAN USP is that we achieve a quantifiable return on investment (ROI) for every client. We do this by acting as a smart facilitator and/or strategic advisor, focussing on the areas of your business that you define as business critical.

We help companies maximise their human capital assets.

Attracting, retaining and developing a productive workforce is key for sustaining business growth, but in challenging times you need to make sure that your people and operations are delivering best value for your organisation in line with your broader business objectives.

### We can help you:

- Tackle key imperatives within your business
- Make decisions and build roadmaps to transform your learning initiatives and organisational culture.
- Assess current capabilities and prioritise talent initiatives.
- Create an agile, productive workforce with the right staff, in the right place at the right time.
- Source fresh thinking and deep insight you need to attract, organise, motivate and develop the right people for your business.
- Build a high-performing HR function in support of your business goals.
- Tap into a rich understanding of people and how they behave; clear analysis grounded in our extensive research and bold ideas backed by practical experience.
- Support your leaders and managers to drive bottom-line impact.
- Bridge the gap between technical, commercial and operational functions, to provide a clear strategic vision for delivery.

## Bottom Line Benefits

- More revenue per employee.
- Lower employee turnover.
- Higher levels of employee engagement, performance and retention.
- Improved management training, succession planning and leadership development programmes.
- Learning functions that drive improvements in creativity and market agility.
- Complex challenges addressed and business risk and cost minimised.

## Expertise & Track Record

Over the past ten years we have gained an excellent track record in the development and delivery of projects for both private companies and government/public bodies.

Our consulting process is rigorous. We begin with a thorough understanding of the client's needs and we adopt a bespoke approach to every project, drawing on our decade-long history, knowledge and contacts.

*In addition to our core team, NSAN works in partnership with other skilled civil and defence sector consultants. We have curated an un-paralleled network of associates and subject matter experts that have a strong background working in, or for, the nuclear industry and its supply chain, both in the UK and overseas.*

This means that, whatever solution you are looking for, or project that needs extra support, we will provide the best-fit for your business.



# NSAN International Offer

NSAN has created a comprehensive package of skills support that is not only accessible within the UK but also extends to various international markets.



In response to the advancements in technology, particularly in Small Modular Reactors (SMRs), and the global shift towards a greener future, NSAN has created a comprehensive package of skills support that is not only accessible within the UK but also extends to various international markets. This initiative aims to bolster the development of a highly skilled and competent workforce across the globe, ensuring that the nuclear industry continues to grow safely and sustainably.

## What is the NSAN International Offer?

NSAN offers a diverse range of courses that can be customised to meet your business needs and budget.

Our bespoke training solutions cover the following key areas:

- Induction & Onboarding
- Leadership & Management
- Project Management
- Safety Culture
- Security
- Regulation
- Quality, Codes & Standards
- Manufacturing
- Auditing & Certification
- Future Developments

As a proud partner in the UK Skills Partnership, NSAN is equipped to provide a comprehensive package of support, meticulously tailored to your specific requirements.





# Nuclear Training Network

Working collaboratively to deliver the training needed to ensure a safe and secure nuclear future.

## What is the Nuclear Training Network?

The Nuclear Training Network (NTN) is our collaborative group of training providers from across the UK, who partner with the National Skills Academy for Nuclear (NSAN) to deliver training solutions tailored to the nuclear industry's needs.

The NTN offers a wide range of courses supporting employee inductions, qualifications, and Continuing Professional Development (CPD). Whether focused on safety, behaviours, culture, or security, the training is customised to meet the sector's critical standards.

With NSAN's eLearning platform and in-person or in-house training, the NTN provides flexible options—distance learning, face-to-face, and on-site training—ensuring businesses can choose what works best. Each provider in the network is committed to delivering high-quality, compliant, and professional training, ensuring the UK's nuclear workforce is skilled and prepared for future challenges.

This expanding network offers a comprehensive range of training, including but not limited to:

- Auditing & Certification
- Business Skills
- Future Development
- Health & Safety
- Leadership
- Manufacturing
- Nuclear Specific
- Induction & Onboarding
- Project Management
- Security
- Site Licence Conditions
- Specialised Training

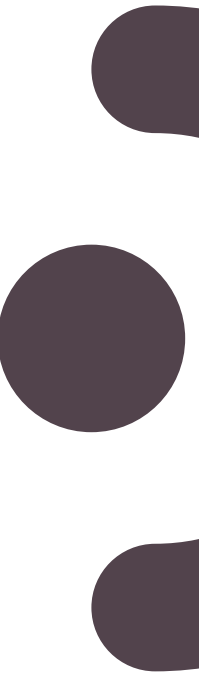
For more information on the above providers, visit our website and contact us with any training enquiries.

List correct at time of printing October 2024.



**“Our relationship with NSAN goes from strength to strength - its become more viable over time. It’s a connection to something bigger and that is really significant. I tell people membership is best seen as a long term investment you have to commit to.”**

Mark Sykes, Director  
Beehive Coaching & Leadership Development Ltd



For more information on any of the products or services in this document, contact us:

**e** | [enquiries@nsan.co.uk](mailto:enquiries@nsan.co.uk)

**w** | [nsan.co.uk](http://nsan.co.uk)